



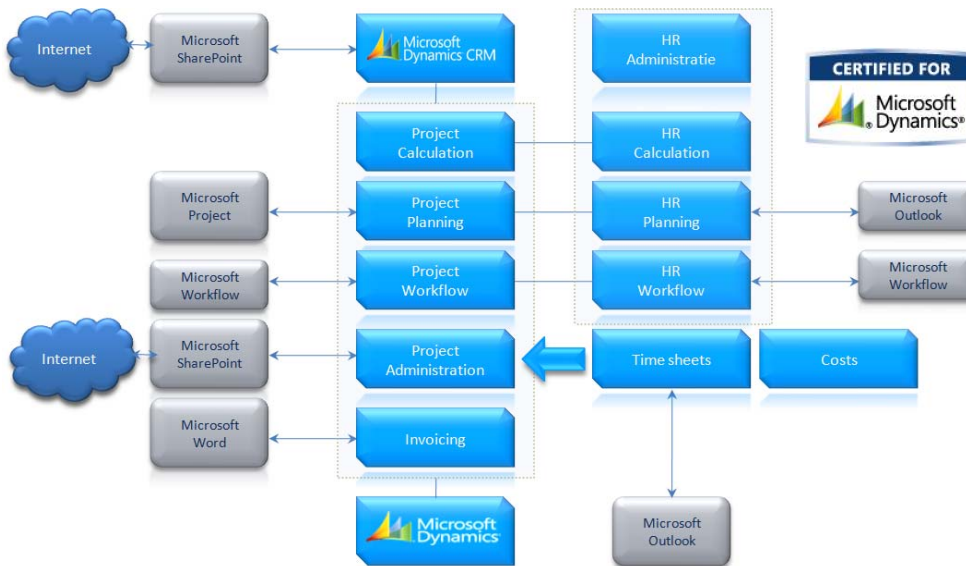
Assistance PSO for Microsoft Dynamics™

Overview

Assistance PSO for Microsoft Dynamics™ is an integrated solution for the service sector (Professional Service Organizations). This unique solution is based on Microsoft™ platform technology and is developed for service providers that work on a project-by-project basis. The system's powerful interface enhances the productivity of your staff and organization right from day one.

Integrated innovation for service providers

Assistance PSO for Microsoft Dynamics™ offers service providers a total solution for everything from CRM to invoicing. The link with Microsoft Outlook™ means you can enter working hours quickly and efficiently. Assistance PSO grows with your organization and can be upgraded to include Microsoft Dynamics CRM™, Microsoft Dynamics AX™/NAV™ and links Microsoft SharePoint™. In Q4 2009 the integration with GP will be ready. Direct mailing mail response



A solution with a proven track record

Assistance PSO for Microsoft Dynamics™ is the tried-and-true solution for the professional services sector and has already been used successfully by over 600 organizations. This powerful application is used by small, medium-sized and large organizations alike. Assistance PSO offers both standard technology and a customized solution for your field of expertise!

Fully CRM integrated

The standard CRM interface offers all the basic options that you have come to expect of CRM systems. The data can also be linked to Microsoft Outlook™, Microsoft Excel™ and Microsoft Word™ for use in mail shots.

Projects form the core

Project administration lies at the core of Assistance PSO. Contract arrangements like cost-plus agreements, fixed prices, percentage schemes, installment plans and cost-plus agreements subject to ceilings can be recorded for each project phase/item.

Dashboard for each project

The project dashboard provides an overview of project status at a glance.

Time sheet is linked to Microsoft Outlook™

Working hours can be entered in the time sheet, which is conveniently linked to Outlook™. Never before has it been so easy to record your hours!

Expense accounts

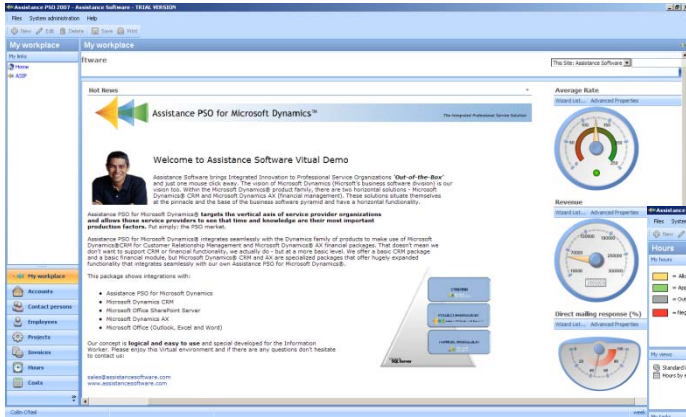
In addition to recording working hours, it is also possible to enter expenses. This is even easier thanks to the link to the item database.

Invoicing in a snap

Invoicing has never been so quick and easy - not only is it totally automated, but also offers great flexibility. The integration with Microsoft Word™ means you can completely tailor invoices to the information required by your customers.

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Screen examples

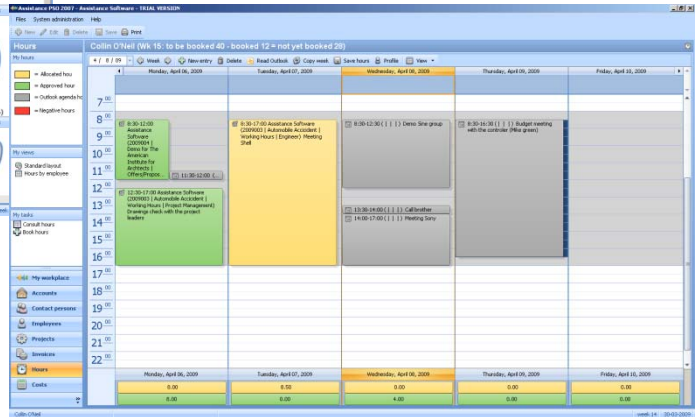


My Workstation

You can create a personal workstation for each employee. With this role-based interface, your employees have the required information right at their fingertips.

Time sheet

The time sheet features a very user-friendly user interface and can be fully integrated with Microsoft Outlook™. With just the click of an Outlook button, all appointments from your datebook are read into the time sheet and you can link your appointments to the appropriate project.

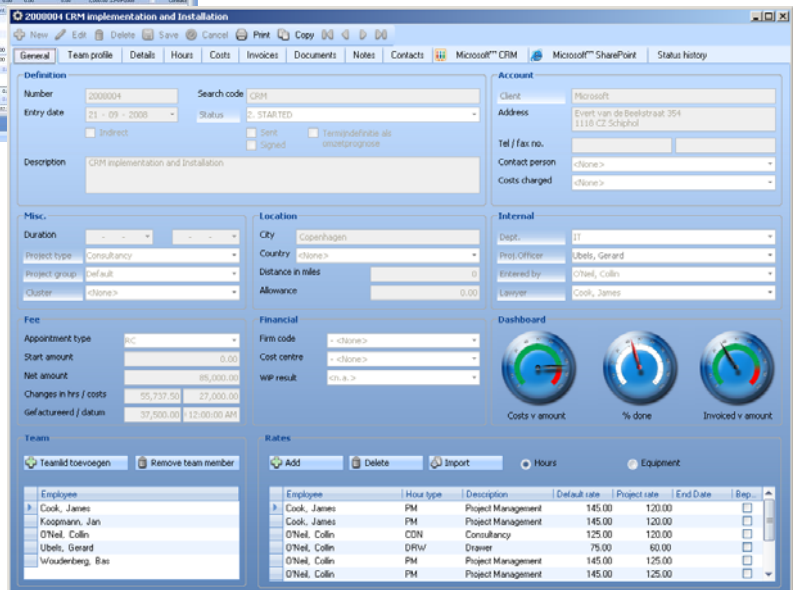


Analyze information quickly and efficiently

The user interface works intuitively, so you can generate analyses of your data quickly. You can group, sort and filter in all fields. If you are satisfied with the data, you can opt to save it, print it out, or export it to Microsoft Excel™.

Project management

The project module was developed in part by project managers for their own use. The dashboard provides an overview of the project's progress at a glance. You can click on the tabs to view the hours, expenses, invoices and related documents.



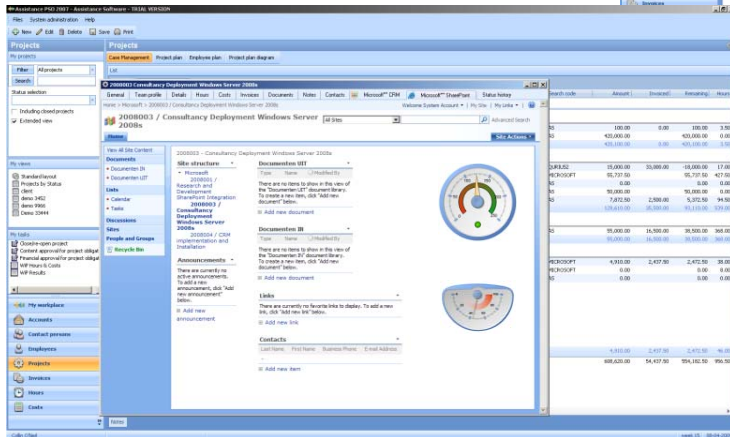
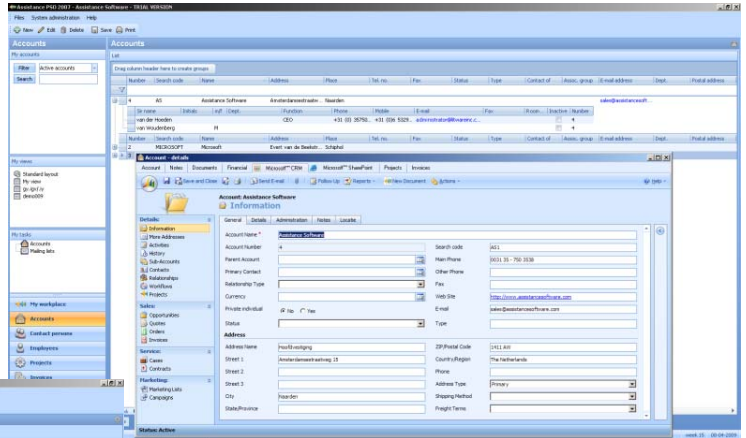
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Version Overview

	CRM Essentials	Time Sheets	Expense Account	Project management	Invoicing	Assistance Web Portal	Accounting Essentials	Document management Essentials	Project calculation/budgeting	Batch Invoicing	Project and Resource planning	Multi Company, AX/NAV// GP integration	Project Purchase Orders	Team Matching + Skills management
Assistance PSO For Microsoft Dynamics™ Basic	✓	✓	✓	✓	✓	✓								
Assistance PSO For Microsoft Dynamics™ Essentials	✓	✓	✓	✓	✓	✓	✓	✓	✓					
Assistance PSO For Microsoft Dynamics™ Senior	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Assistance PSO For Microsoft Dynamics™ Enterprise	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Integration with Microsoft Dynamics™ CRM

By simply clicking on the CRM tab in Assistance PSO for Microsoft Dynamics™, you can activate Microsoft Dynamics™ CRM immediately and all the customer data will appear. *The Assistance CRM-connector is required for this functionality*



Collaboration and document management using Microsoft SharePoint™

A SharePoint™ site is automatically created for each project, so you can easily share documents, job lists, project activities, etc. with others. *The Assistance CRM-connector is required for this functionality*